

## Medicaid

Contact the Baltimore County Health Department at 410-887-2828 Monday-Friday 8:30 am-3:30 pm.



<https://www.baltimorecountymd.gov/departments/health/health-services/transportation/>

- Reservations must be made 24 hours, and up to seven (7) days, in advance.
- **You will need** your Medical Assistance or Social Security number, the date and time of your appointment, address and telephone number of provider, and specific reason for your visit when calling for any transportation requests.
- The Maryland State Department of Health and Mental Hygiene requires medical certification for all recipients.
  - A doctor must certify that the patient is unable to use public transportation due to a specific medical condition. This form must be complete and signed by the patient's doctor. Once the form is completed and signed, fax, or mail it to the Baltimore County Department of Health.

In order to be eligible for Medicaid coverage of your transportation:

- You **MUST** be covered by Medicaid and have an *active* Medical Assistance (MA) number.
  - *Specified Low Income Medicare Beneficiary (SLMB) and Qualified Medicare Beneficiary (QMB) are NOT ELIGIBLE for the program. Pending MA cannot schedule rides until their coverage is active in the system.*
- You must not have any other way to get to the appointment you are requesting transportation for. This transportation can only be used as a LAST RESORT.

It is only for services that are MEDICALLY NECESSARY and are COVERED BY MEDICAL ASSISTANCE.

It is a scheduled, shared ride program for transportation to and/or from medical appointments during normal business hours. (You will often times share a ride with other clients)

### Other Medicaid Options

Aetna Better Health Members

<https://www.aetnabetterhealth.com/maryland/whats-covered.html>

1-866-827-2710

- Call at least 72 hours in advance



## Medicare

Call 1-800-633-4227 for detailed coverage information.

- **Only Medicare Part C (Medicare Advantage) may include non-emergency transportation.**
  - Check your specific Medicare Advantage plan to see if it offers non-emergency transport.
- Medicare Part A and Medicare Part B **do not** cover non-emergency transportation
- With a written certification from the doctor, Medicare Part B patients may be eligible to receive transportation from home and back.
- **THERE IS NO GUARANTEE YOU WILL RECEIVE TRANSPORTATION COVERAGE**
- **If you do not book your transportation through your Medicare Advantage plan, you cannot be reimbursed for this cost!**

## Baltimore County Contractors

Hart to Heart

<https://h2htransportation.com/>

1-866-276-9554

24 hour scheduling

- If arranged through the Baltimore County Health Department, there is no cost
- May be shared transport
- You must be a Baltimore County resident with eligible Medical Assistance.
- You must have absolutely no other way to get to and from your medical appointment.
- You must have your medical provider complete and sign a Baltimore County Certificate for Medical Transportation form and submit it to the Baltimore County Department of Health or Hart to Heart as may be appropriate.



TransDev (Veolia) Rides

<https://www.transdev.com/en/>

410-783-2465

- Shared transportation
- No cost
- You must be a Baltimore County resident with active and eligible Medical Assistance.
- You must have absolutely no other way to get to and from your medical appointment.
- You must have your physician complete and sign a Baltimore County Transportation Medical Certification Form for you and submit it to the Baltimore County Health Department.
- Once approved by the Baltimore County Health Department, call TransDev directly to schedule your rides.



## Private Medical Transportation

**\*Some companies may work with your insurance - call your insurance company to confirm coverage\***

### Safe Ride

<https://yoursaferide.com/>

410-814-5000

24 hour scheduling

Rides are Monday-Friday

7 am-5 pm



- Can be billed to insurance if covered or out of pocket
- Zone 1 20 mile radius of Baltimore
  - \$22.95 + \$2.10 per mile
- Zone 2 20-30 mile radius from Baltimore
  - \$26.95 + \$2.10 per mile
- Zone 3 30-45 mile radius from Baltimore
  - \$34.45 + \$2.10 per mile
- Zone 4 45-70 mile radius from Baltimore
  - \$46.95 + \$2.10 per mile

### MTS Transportation

<https://www.mtstransportationinc.com/index.html>

703-652-0816

24 hour scheduling and rides



- Can be billed to insurance or cash, checks, cards.
- \$85 within 5 miles of office + \$2.50 per mile.

### Capital Area Transport Service

<https://capitalareatransport.org/>

301-530-5566

- Take insurance and cash, checks



## Out of Pocket Transportation Services

### Sure-Lee Transport

<https://www.sureleetransport.com/non-emergency-medical-transportation/>

240-490-8659

Mon-Fri 8 am-5:30 pm

- Accept cards, cash, checks, Paypal.
- \$115+



### SB Medical Transport

<https://sbmedicaltransportation.com/>

301-661-0609

Mon-Fri 8 am-6 pm

Sat-Sun 9 am-3 pm

- Requires 48 hour notice.
- Take cards, checks, cash.
- \$120+



## Hours of Operation

*Tuesday*

*8:00AM – 4:00PM*

*[www.gastromaryland.com](http://www.gastromaryland.com)*

*410-290-6677*

## Maryland Locations

Columbia | Olney | Annapolis  
Riverdale | Timonium



## *Post-Procedure Transportation Guide*

*Timonium*