

Medicaid

Contact the Howard County Health Department
at 877-312-6571 or
MATransport2@howardcountymd.gov
Monday-Friday 8 am-3 pm.



<https://www.howardcountymd.gov/health/medical-assistance-transportation>

It is a scheduled, shared ride program for transportation to and/or from medical appointments during normal business hours. You will often times share a ride with other clients.

Procedure reservations must be made at least 48-72 hours in advance.

- **You will need** your Medical Assistance or Social Security number, the date and time of your appointment, address and phone number of the provider, and the specific reason for your visit when calling for any transportation requests.
- All recipients are required to submit a Provider Certification Form.

In order to be eligible for Medicaid coverage of your transportation:

- You **MUST** be covered by Medicaid and have an *active* Medical Assistance (MA) number.
- *Specified Low Income Medicare Beneficiary (SLMB) and Qualified Medicare Beneficiary (QMB) are NOT ELIGIBLE for the program. Pending MA cannot schedule rides until their coverage is active in the system.*
- You must not have any other way to get to the appointment you are requesting transportation for.
- It is only for services that are **MEDICALLY NECESSARY** and are **COVERED BY MEDICAL ASSISTANCE**.

Other Medicaid Options

Aetna Better Health Members
<https://www.aetnabetterhealth.com/maryland/whats-covered.html>

1-866-827-2710

- Call at least 72 hours in advance



Medicare

Call 1-800-633-4227 for detailed coverage information.

- **Only Medicare Part C (Medicare Advantage) may include non-emergency transportation.**
 - Check with your specific Medicare Advantage plan to see if it offers non-emergency transport.
- Medicare Part A and Medicare Part B **do not** cover non-emergency transportation
- With a written certification from the doctor, Medicare Part B patients may be eligible to receive transportation from home and back.
- ***THERE IS NO GUARANTEE YOU WILL RECEIVE TRANSPORTATION COVERAGE***
- ***If you do not book your transportation through your Medicare Advantage plan, you cannot be reimbursed for this cost!***

Some companies may work with your insurance - call your insurance company to confirm coverage

Hart to Heart
<https://h2htransportation.com/>

1-866-276-9554

24 hour scheduling

- Will be directly billed to your insurance



Safe Ride
<https://yoursaferide.com/>

410-814-5000

24 hour scheduling

Rides are Monday-Friday

7 am-5 pm

- Can be billed to insurance if covered or out of pocket
- Zone 1 20 mile radius of Baltimore
 - \$22.95 + \$2.10 per mile
- Zone 2 20-30 mile radius from Baltimore
 - \$26.95 + \$2.10 per mile
- Zone 3 30-45 mile radius from Baltimore
 - \$34.45 + \$2.10 per mile
- Zone 4 45-70 mile radius from Baltimore
 - \$46.95 + \$2.10 per mile



MTS Transportation
<https://www.mts-transportation.com/index.html>

703-652-0816

24 hour scheduling and rides

- Can be billed to insurance or cash, checks, cards.
- \$85 within 5 miles of office + \$2.50 per mile.



Out of Pocket Transportation Services

Sure-Lee Transport
<https://www.sureleetransport.com/non-emergency-medical-transportation/>



Private Medical Transportation

240-490-8659

Mon-Fri 8 am-5:30 pm

- Accept cards, cash, checks, Paypal.
- \$115+

SB Medical Transport

<https://sbmedicaltransportation.com/>

301-661-0609

Mon-Fri 8 am-6 pm

Sat-Sun 9 am-3 pm

- Requires 48 hour notice.
- Take cards, checks, cash.
- \$120+



Neighbor Ride

<https://www.neighborride.org/>

410-884-7433

Mon-Fri 9 am-2 pm

Sat 10 am-1 pm

- Must be at least 60 years old and reside in Howard County.
- Call 3 days in advance or use Ride Match Portal.
- \$20 registration fee.



Under 1 mile \$10

1-4.99 miles \$12

5-9.99 miles \$18

10-14.99 miles \$24

15-19.99 miles \$30

20-35 miles \$36

- Take online payments, checks, money orders.
- Veteran discount, low income subsidies.

Home Life Help

<https://homelifehelp.net/>

301-776-4774

- Reservations needed 48 hours in advance.
- Accept checks, cash, money orders only.



Post-Procedure Transportation Guide

Hours of Operation

Monday – Friday

8:00AM – 4:00PM

www.gastromaryland.com

[410-290-6677](tel:410-290-6677)

Maryland Locations

Columbia | Olney | Annapolis
Riverdale | Timonium

Columbia